



Clerk to the Council/RFO: J Hodgkiss

Chairman: Cllr. C Clode

“Protecting and improving the quality of life for all Bayston Hill residents”

Parish Office
Lyth Hill Road
Bayston Hill
Shrewsbury
SY3 0EW

Arriva Customer Services
487 Dunstable Road
FREEPOST ANG7624
Luton
Bedfordshire
LU4 8DS

Tuesday, 20 December 2022

Dear Sir

We are writing to you regarding the very unreliable bus service that Bayston Hill has been experiencing for some time.

Would you please advise us of the specific action you are taking to correct this.

We are aware of the issue you have been experiencing with driver shortage and appreciate that until this changes you will struggle to fulfil the usual time table for the village. However, what we are asking for is a reliable service provided with the drivers you have.

Residents can plan a journey if the service is reliable but without this there is significant risk that numbers using this service will fall. We do not want this and am sure you do not given the importance to encourage more to use the service, to help reduce carbon emissions and assist Shropshire in achieving Carbon Neutrality by 2030.

We look forward to a prompt and positive response that we can share with our Parishioners.

Kind Regards

Cllr M Underwood
On behalf of Bayston Hill Parish Council