

## baystonhillpc@hotmail.com

From:

Richard Parkes < richard@sya.org.uk>

Sent:

07 December 2017 11:47 baystonhillpc@hotmail.com

To: Subject:

Re: Customer contact message from Shropshire Youth Association

Hi Caroline,

We would be happy to help. It might be useful to have a meeting to discuss your needs more fully, in general we offer 3 kinds of support to youth clubs:

- 1. Infrastructure support
  - 1. Constitutions, policies procedures, paperwork, web page
  - 2. Help setting up committees
  - 3. DBS checks
  - 4. Volunteer training
    - 1. Safeguarding (free)
    - 2. Youth worker level 2 & 3 nationally accredited courses (Free)
    - 3. Other courses like food hygiene & first aid (Charged at cost)
    - 4. Help with launch event
    - 5. Help with youth engagement events
    - 6. Access to our equipment store
- 2. Partnered clubs £4KPA
  - 1. All of the above
  - 2. 1 paid, qualified & experienced youth worker to run the club with your volunteers.
    - 1. Term time only with 3 trips in holidays
- 3. Fully staffed clubs
  - 1. We provide a full staff team of paid workers to run the club for you
  - 2. This is costed on your needs

In the past the infrastructure support was all free and it is still for voluntary clubs, as Shropshire Council commission us to do this as it contributes to their Early Help agenda. However they don't fund us to do this work with none-voluntary organisation like Parish Councils, so we charge these organisations £10 per year to affiliate and receive phone support and our newsletter, everything else is charged out at cost

Hope that's useful and I'm always happy to come over and have a chat

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Richard Parkes Chief Executive Officer Shropshire Youth Association New Lodge, Upton Lane Shrewsbury SY2 5RR