Patient Participation Group Feedback

For two years now as a Parish Councillor I have attended the monthly meeting with this group. The numbers of people attending making up this group have steadily increased over this last year, at the most 15 attending.

Generally the group meet with a doctor, if available, the practise manager Kim; the Care Co-ordinator Karen Moseley; over the last 6 months the group has been chaired by Terry Seston. The group find ways to support the Practise as well as the group being updated on waiting times, staff structure and future plans.

Over the last 6 months the group have mainly worked on a very successful Women’s Health Event – called Wonder Women. This was attended by consultant Dr Lacy-Colson, Dr Walsh and Dr Middleton who spoke on women specific health trends. The event was well attended despite the weather being awful!

The PPG have for the last few years supported the book library in both surgery waiting rooms, to fund the purchase of a self service blood pressure machine. From the womens event, a donor has given the group the balance for this equipment which has been ordered and will, once it arrives, will alternate between Dorrington then Bayston Hill waiting rooms for patient use as and when needed. The hope is this may help to take pressure off the doctors and other medical professionals.

The group are now working towards their next target with discussions with the Practice as to how and when to support that area of interest – diabetes.

Personally I have volunteered and trained as a Compassionate Friend through the Care Co-ordinator. My training was one day, held at the Hospice. So now the Care Co-ordinator will direct me to support any venerable member of our Village needing support. This is an area of development that could be promoted more across the Village once individuals with the necessary attributes, as we have many such people living quietly around us!

Teresa Lewis